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Docket No. AUS920010569US1

ABSTRACT OF THE DISCLOSURE

5 SERVICE DISCOVERY IN A NETWORK OF AUTOMATIC PRODUCT/SERVICE DISPENSING MACHINES

A method, system, and computer program product for providing products to a user via an automated product dispensing machine is provided. In once embodiment, an automatic product dispensing machine in a micronetwork of proximally located diverse automatic product dispensing machines receives a request for an item. Responsive to a determination that the item is unavailable at a current automatic product dispensing machine, the automatic product dispensing machine provides a user with an alternative redemption product, such as, for example, a coupon that may be redeemed at another automatic product dispensing machine or at a nearby store.